

CSR Policy Statements

Corporate social responsibility is vitally important to who we are as a company and is closely aligned to our corporate purpose which is to ‘empower the cleaners, to empower our people, to empower the community’. Our policies ensure that we rigorously adhere to the highest standards in ethical behaviour, environmental sustainability, employee safety, data security and more.

We are committed to acting ethically and responsibly in all areas of operations and as a consequence Corporate Social Responsibility (CSR) will inform our decisions and actions. Abco’s CSR Policy reinforces its core values of honesty, transparency, helpfulness, true leadership and awesome accountability and that failure to achieve compliance with policy objectives may lead to loss of reputation.

Code of Business Conduct and Ethics

The Abco’s Code of Conduct sets a high standard for behavioural conduct in areas that include workplace health, safety and environment, human rights, harassment and discrimination, conflicts of interest and gifts and entertainment. Every team member is familiarized with the Code during on boarding and encouraged to report all suspected violations using our NCR process or by contacting management.

Environmental Policy

Abco recognizes that sustainability of our business is directly connected to the health of the planet and local communities. We remain focused on sourcing sustainable solutions that will lessen our footprint, while serving as an example to our peers.

Our Environmental Policy focuses on finding solutions that reduce our own footprint in all areas of the business and inspire our customers and employees to care more for our environment by engaging in social responsible causes aligned with our business philosophies. Our Integrated Management System (IMS) is based on the key elements of ISO 14001 and captures all projects and strategies undertaken by our corporation to minimize relevant environmental impacts such as Our Plant A Forest Program with Greenfleet and sourcing our paper products from FSC and PEFC certified supplies, amongst many others.

Combating Slavery and Human Trafficking

Abco is committed to the zero-tolerance policies adopted by the Australian Federal Government to combat modern slavery, child labour or the trafficking of persons for any purpose. We prohibit trafficking-related activities and we expect our suppliers and contractors to uphold these important principles, as well.

We encourages the reporting of any suspected violations to management, and our policies forbid any form of retaliation for fulfilling this obligation. For more information, please see Policy Against Human Trafficking.

Data Security and Privacy

Protecting the privacy of our customers, vendors and employees is critical to our ability to maintain their trust. Abco fully understands how the risks related to Information Security and Privacy affect our business operations. We take precautions to safeguard sensitive information and client data in order to ensure a safe and secure online environment. Our online Privacy Policy highlights how Abco protects customer privacy and resources to help customers identify, report and mitigate risks.